



Australian Council of Social Service



Energy at home: Current issues for consumers

Prices, products, pressures, protections. And politics.

A briefing and discussion

For legislators, policy makers, industry, consumer advocates

Parliament House, Canberra

Tuesday 13 September, 9:30 am to 4:00 pm

Australian energy prices are rising fast - faster than inflation, faster than incomes, and faster than in other advanced economies. The energy market and its products are becoming more complex. Find out why and what this means for Australian households. Consider what can be done in response, what the future might look like and factors for consideration in policy making.

Energy is an essential household service. ACOSS and CHOICE present a one day conference about current issues in energy for the residential consumer. The program features an overview of forces affecting retail energy bills and other developments in the market, and then turns to the future; can anything be done about trends to increasing consumption and increasing bills?

09:30-10:00 Registration

10:00-11:30 Session 1: What's happening and why?

Paul Simshauser, Chief Economist and Group Head of Corporate Affairs, AGL Energy

Matt Levey, Head of Campaigns, CHOICE

Clare Petre, Energy & Water Ombudsman NSW

11:30-12:00 Break

12:00-13:30 Session 2: What can be done? in the short term?

Tony Westmore, Senior Policy Advisor, ACOSS

Lauren Solomon, Policy Manager, Clean Energy Council

Tony Wood, Program Director Energy, Grattan Institute

Rod Sims, Chairman, Australian Competition and Consumer Commission

13:30-14:15 Lunch

14:15-16:00 Session 3: What can be done? in the longer term?

Chris Dunstan, Research Director, Institute for Sustainable Futures, University of Technology, Sydney

Iain MacGill, Joint Director, Centre for Environment & Energy Markets, University of New South Wales

John Pierce, Chairman, Australian Energy Market Commission

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